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# Calyx RIM 7.0.2 Release Notes

CALYX™

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## Calyx RIM 7.0.2 Release Notes

This document describes a sub-minor release provided to fix one or more defects found with Calyx RIM version 7.0. The Quality Control team performed first product install and regression testing on this sub-minor release.

## Resolved Issues

Calyx RIM 7.0.2 resolves the following issues.

Issue	Build	Description
27552 [INC0084364]	7.0.2.0.0001	Publishing a Documentum document with a null keyword attribute value resulted in the publish job failing with the error <code>Unable to get DMS attribute 'keywords[]' for document XXX</code> . This issue is resolved.
27527; [INC0082927, INC0085354]	7.0.2.0.0001	When publishing STFs using an Output Folder setting along with Create Study Folders = No, the published output contained 2 STF Folders, one at the root containing the STF.xml and another in the correct location containing the associated PDF. This issue is resolved.
26784; [INC0061598]	7.0.1.0.0001	When nodes were updated in a <b>Working</b> view via <b>Mass Update Properties</b> , the changes were not applied to the <b>Sequence</b> and <b>Publishing</b> views. The issue occurred for both common and extended attributes of the node. This issue is resolved. The changes made using <b>Mass Update Properties</b> show in the <b>Sequence</b> and <b>Publishing</b> views.

## Known Issues: Calyx RIM

The following general issues and module-specific issues were known at the time this document was published, but (due to time limitations) could not be included in the module-specific user documentation packaged with the software product.

### Calyx RIM: Common

Issue	Description
26814 (Added on Sep 28, 2021)	Using <b>Prepare for Publishing</b> with the <b>Prepare Cross Reference Leafs</b> option selected results in the <code>Unable to extract checksum error</code> if there is a reference leaf to leaf published to Documentum.
26807 (Added on 20th Aug 2021)	When updating a leaf in an assembly, selecting <b>OnLoad</b> for the <b>Actuate</b> option results in an error message. This is because of the default security settings. Workaround: Update the leaf using API.
26799 (Added on Dec 23, 2022)	After you use the <b>Bulk eCTD Import</b> for TW submission, the <b>Job Status</b> is set to <b>Scheduled</b> instead of <b>Completed</b> . This is because the <code>tw-regional.xml</code> file does not contain the application code.  Workaround: Use <b>Import eCTD to Application</b> instead of <b>Bulk eCTD Import</b> . See: <i>Import eCTD to Application</i> .
26642	Assembly files created by exporting an assembly to the <b>Assembly File (XML)</b> on versions of Calyx RIM starting with 6.2 CHF 4 cannot be imported to Calyx RIM versions 6.2 CHF 3 and earlier.
26637 (Added on Dec 23, 2022)	In <b>Data Administration</b> , the <b>Check for Date-based Notifications</b> menu is not available on the <b>Notification Specifications</b> grid.
26728	In the <i>Global Project Plan</i> wizard, when modifying an active ingredient for a PDS the <b>Withdraw Material</b> that is already selected is not shown in the drop-down list.
26699	Calyx RIM can incorrectly send a Native .PDF file to Calyx RIM Rendering for extraction. Also, while a large file can fail extraction, it might not prevent successful publishing.

### Calyx RIM Publisher

Issue	Description
25259; [00052856]	When modifying <b>Applicant Contact Values</b> for M1 in a US 3-3 assembly, if you <b>Deselect</b> a value it does not re-appear in the selection box. As a workaround, you must save an entry with other contact values and then edit M1 again and select the <b>Applicant Contact Value</b> .

Issue	Description
25084; [00051037, 00052759, 00056925, 00058862]	Deleting large applications or removing multiple sequences from a lifecycle can take much longer than expected to produce results.
24019	eCTD import of a US v2.3 (DTD v3.3) application containing sequences submitted as part of a grouped submission is not supported.
20270; [136797FW]	Links for External Bookmarks are incorrect for split documents in paper published output.

**Calyx RIM Outlook add-in**

Issue	Description
26757	You cannot attach the following items from an e-mail in the add-in forms: <ul style="list-style-type: none"> <li>— Contact - .vcf</li> <li>— Calendar (Event) - .ics</li> <li>— Outlook e-mails - e-mails without an extension (e-mail chain, single e-mail, and composed e-mail)</li> </ul>
26730	When using the API GET request for retrieving the recipients from Microsoft Graph, if the search criteria contains a space, the following error is shown: <code>500 Internal Server Error</code>
26729	In the <b>Add Notification Recipients</b> field, it is not possible to delete any spaces.
26706	If more than 50 users try to submit a form, the system fails and an error is displayed.
26704	When an API request with invalid product id is sent for <code>CreateSubmissionAndReference</code> , an incorrect error message is displayed.
26639	If Calyx RIM Outlook add-in fails to submit the forms, an incorrect error message is displayed.
26632	An auto-populate functionality does not work for the <b>Product</b> field in the Calyx RIM Outlook add-in forms if the product name starts with an article. Example: "The Product 01", "A Product 123" In the Calyx RIM Outlook add-in forms, the auto populate does not work for product unless more than 3 characters are typed.

Issue	Description
26603	When using the Calyx RIM Outlook add-in desktop version on Windows 10, version 2004 and Outlook version 1908, it is not possible to click the <b>Export</b> button on the <i>Activity History Analysis</i> page.
26598	Trying to change the Calyx RIM Outlook add-in icon takes longer time than expected.
26587	Empty text files cannot be attached using the <b>Browse File</b> button.
26586	In the Calyx RIM Outlook add-in desktop version, even after restarting the Microsoft 365 Outlook, the system fails to override the "Liquent InSight" launch icon.
26585	When trying to attach the files for the Calyx RIM Outlook add-in forms, ToolTips are not displayed for the following: <ul style="list-style-type: none"> <li>– <b>Attach from email</b> button</li> <li>– <b>Browse files</b> button</li> <li>– "No available items to attach" ToolTip when all the attachments are already attached</li> </ul>

### Calyx RIM Rendering

Issue	Description
26718	When eCTD assembly is published, the validation messages from the backbone generator are not displayed in Job Requests Details.

## Clarification of Behavior: Calyx RIM 7.0

This section provides an explanation of functionality that may be interpreted as an issue, but is in fact working as designed. All explanations contained here will be added to the product documentation at the earliest opportunity.

### Calyx RIM: Common

Issue	Affected Area	Description
N/A	N/A	After migrating to Calyx RIM 7.0, the following user settings are reset to default for the migrated users. <ul style="list-style-type: none"> <li>– Assembly tree width</li> <li>– Product Details Set tree width</li> <li>– Home page side panels width and show/hide condition</li> <li>– Home page widgets show/hide condition</li> <li>– Columns width</li> <li>– Columns order</li> <li>– Columns sort order</li> <li>– Columns show/hide condition</li> <li>– DMS Browse window size</li> </ul>
N/A	N/A	After migrating to Calyx RIM 7.0, Public or Private queries saved in the Calyx RIM 6.2 query list will not be available in the Calyx RIM 7.0 query list for the migrated and newly added users.
N/A	Assembly	Performing any actions from Calyx RIM 6.2 CHF 1 against a Veeva repository on limited release version 18R2.2 will result in an exception caused by an unexpected error response from Veeva Vault. If you experience this issue, please contact <a href="#">Veeva Support</a> .
N/A	N/A	If you are using network security products to scan your local intranet hosts for vulnerabilities, be aware that these products have a specific scan used against a JBoss server at TCP/IP port AJP/8009. Scanning the Calyx RIM server with a network security product will cause an outage, requiring a restart. To avoid issues caused by network security scanning products, see <i>Firewall Rule for TCP_IP Port AJP_8009</i> in the Calyx RIM Installation Guide.

Issue	Affected Area	Description
26746	Application	In D2, the application_description attribute value is a concatenation of Application Code, and Application Name and separated by a hyphen. The application_description attribute value does not contain the Family Code. This is because of the decoupling of Product Family and Product from Application.
26740	N/A	With the value for user.device.limit set to 1 in the insight.var file, when a user is logged on to InSight on device one, logging on to a second device terminates the InSight session on device one. However, refreshing the page on device one displays the InSight Home page. This is because of the Azure SSO functionality.
26727	N/A	When a user is not included in the mapping list during the migration process, attempting to reassociate the user with a group can cause an “Invalid Reference” error. The error indicates the user profile is corrupted and Azure AD does not recognize it for synchronization.
26518; [INC0028282, CS0199557]	N/A	When using the Google Chrome or Microsoft Edge web browsers, selecting documents in the <i>Browse Documents &gt; Assign Document</i> window sends the <i>Browse Documents</i> window to the background (behind the Assembly window), making a user activate the window for subsequent document assignment.
26418	N/A	Duplicating Browser Tabs: Prior to Calyx RIM 6.2 CHF 3, duplicating a browser tab of an active Calyx RIM session DID NOT require login for the duplicated session created on the new tab. From Calyx RIM 6.2 CHF 3 onward, duplicating a browser tab of an active Calyx RIM session WILL require login for the duplicated session created on the new tab.
24513	Assembly	When searching against a Veeva repository using DMS Search in Calyx RIM, an error may appear about exceeding the API calls limit. By default, Veeva Vault has an API burst limit of 2,000 API calls within a 5-minute period, and 100,000 API calls daily. These limits help to prevent runaway script scenarios (e.g. where the logic creates an infinite loop that continuously calls the Vault APIs). To request an increase to this limit, please contact <a href="#">Veeva Support</a> .

**Calyx RIM Publisher**

Issue	Affected Area	Description
N/A	Assembly	For opening and viewing published XML files, Calyx RIM recommends using the Microsoft Internet Explorer Web browser. Although Calyx supports other Web browsers (Google Chrome and Microsoft Edge), opening published XML files is best accomplished using Internet Explorer.
N/A	Assembly, Technical Administration	When an assembly is created from an assembly file, the locations included in the assembly file that do not match the repositories in Calyx RIM Technical Administration will not be saved.
26732	Publishing Settings library	In Internet Explorer only, the <i>Link Inspector</i> report page is not refreshed when Edit Link Output Channel is performed. The change is reflected after clicking the <b>Refresh</b> button in the report. The <i>Link Inspector</i> report page refreshes as expected in Microsoft Edge or Google Chrome.

## Access the Customer Service Portal

If you have issues when working in the system that you cannot resolve with the Help documentation, you can access the Service Portal to view knowledge articles or log a support ticket.

To access the Service Portal:

1. Navigate to [mytrials.com](https://mytrials.com).  
The *Perceptive MyTrials* login page appears.
2. Enter your Perceptive MyTrials user name and password, and click **Log On**.  
If you do not have a Perceptive MyTrials account, click **Join Perceptive MyTrials** and register. Perceptive MyTrials confirms your account with an email.  
The home page appears.
3. Do one of the following:
  - Click **Customer Care** at the bottom of the page.
  - In the *My Weblinks* portlet, click **Customer Service Portal**.

The home page for the [Service Portal](#) appears. You can browse and search for the information you need.

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