
Calyx RIM 7.2.3 Release Notes

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Calyx RIM 7.2.3 Release Notes

The Release Notes contain information about resolved issues and any open issues or workarounds in this release of Calyx RIM 7.2.3.

The details in these Release Notes supersede all similar details that appear anywhere else in this release of the product or its other documentation.

Resolved Issues: Calyx RIM 7.2.3

The following issues that were reported to Technical Support have been resolved. Issues are listed in descending order by their tracking numbers. Customer incident numbers that were recorded when the issues were reported are included in brackets [#####] following the tracking number.

If an issue was resolved in a previously released sub-minor hotfix, that sub-minor build number is included.

Common Issues

Issue	Build Number	Description
DE26858 [INC0068801]	N/A	API users experienced permissions problems. This issue is resolved. Now, API users get proper permissions upon login.
DE26747 [INC0042673]	N/A	Incorrect username was recorded in the API Debug log. This issue is resolved. Now, the API Debug log shows the name of the currently logged-on API user.
DE26733, DE26714 [INC0037879]	N/A	When logging on to API, authentication data was not recorded in the Log on Audit Trail query. This issue is resolved. Now, authentication data is recorded correctly.
DE26732, [INC0042515]	N/A	Passwords were exposed in the API server.log file. This issue is resolved. Now, Hashes (#) are displayed instead of passwords in the server.log file.
DE29199	N/A	When there were 1000+ product families, trying to associate a product from them to an application ended in the "Invalid reference" error. This issue is resolved. Now, product is associated successfully.

Clarification of Behavior: Calyx RIM 7.2

This section provides an explanation of functionality that may be interpreted as an issue, but is in fact working as designed. All explanations contained here will be added to the product documentation at the earliest opportunity.

Calyx RIM: Common

Issue	Affected Area	Description
N/A	N/A	After migrating to Calyx RIM 7.2, the following user settings are reset to default for the migrated users. <ul style="list-style-type: none"> – Assembly tree width – Product Details Set tree width – Home page side panels width and show/hide condition – Home page widgets show/hide condition – Columns width – Columns order – Columns sort order – Columns show/hide condition – DMS Browse window size
N/A	N/A	After migrating to Calyx RIM 7.2, Public or Private queries saved in the Calyx RIM 6.2 query list will not be available in the Calyx RIM 7.2 query list for the migrated and newly added users.
N/A	Assembly	Performing any actions from Calyx RIM 6.2 CHF 1 against a Veeva repository on limited release version 18R2.2 will result in an exception caused by an unexpected error response from Veeva Vault. If you experience this issue, please contact Veeva Support .
N/A	N/A	If you are using network security products to scan your local intranet hosts for vulnerabilities, be aware that these products have a specific scan used against a JBoss server at TCP/IP port AJP/8009. Scanning the Calyx RIM server with a network security product will cause an outage, requiring a restart. To avoid issues caused by network security scanning products, see <i>Firewall Rule for TCP_IP Port AJP_8009</i> in the Calyx RIM Installation Guide.

Issue	Affected Area	Description
26746	Application	In D2, the application_description attribute value is a concatenation of Application Code, and Application Name and separated by a hyphen. The application_description attribute value does not contain the Family Code. This is because of the decoupling of Product Family and Product from Application.
26740	N/A	With the value for user.device.limit set to 1 in the insight.var file, when a user is logged on to InSight on device one, logging on to a second device terminates the InSight session on device one. However, refreshing the page on device one displays the InSight Home page. This is because of the Azure SSO functionality.
26727	N/A	When a user is not included in the mapping list during the migration process, attempting to reassociate the user with a group can cause an “Invalid Reference” error. The error indicates the user profile is corrupted and Azure AD does not recognize it for synchronization.
26518; [INC0028282, CS0199557]	N/A	When using the Google Chrome or Microsoft Edge web browsers, selecting documents in the <i>Browse Documents > Assign Document</i> window sends the <i>Browse Documents</i> window to the background (behind the Assembly window), making a user activate the window for subsequent document assignment.
26418	N/A	Duplicating Browser Tabs: Prior to Calyx RIM 6.2 CHF 3, duplicating a browser tab of an active Calyx RIM session DID NOT require login for the duplicated session created on the new tab. From Calyx RIM 6.2 CHF 3 onward, duplicating a browser tab of an active Calyx RIM session WILL require login for the duplicated session created on the new tab.
24513	Assembly	When searching against a Veeva repository using DMS Search in Calyx RIM, an error may appear about exceeding the API calls limit. By default, Veeva Vault has an API burst limit of 2,000 API calls within a 5-minute period, and 100,000 API calls daily. These limits help to prevent runaway script scenarios (e.g. where the logic creates an infinite loop that continuously calls the Vault APIs). To request an increase to this limit, please contact Veeva Support .

Calyx RIM Publisher

Issue	Affected Area	Description
N/A	Assembly, Technical Administration	When an assembly is created from an assembly file, the locations included in the assembly file that do not match the repositories in Calyx RIM Technical Administration will not be saved.
DE28529	Data Administration (SPOR Master List)	For Calyx RIM 7.2, after the migrated build is installed, the values for the new SPOR Master Lists tables may not appear. This was determined to be a data setup error. This issue can be resolved by starting the synchronization process from the beginning. The architecture requires that the database and blob data are in sync and replacing a database or blob from another environment will cause issues.
DE27968	Assembly	When the length of the output path exceeds the limit allowed by the operating system, publishing fails. This issue can be resolved by shortening the folder or leaf output names in assembly.
26732	Publishing Settings library	In Internet Explorer only, the <i>Link Inspector</i> report page is not refreshed when Edit Link Output Channel is performed. The change is reflected after clicking the Refresh button in the report. The <i>Link Inspector</i> report page refreshes as expected in Microsoft Edge or Google Chrome.

Known Issues

The following general issues and module-specific issues were known at the time this document was published, but (due to time limitations) could not be included in the module-specific user documentation packaged with the software product.

Calyx RIM: Common

Issue	Affected Area	Description
DE29266 (Added on the 31st of January, 2023)	Application, Product, Product Family	When performing the API Post request, if Security Administration > Application Country Rights are set for a particular product family, the application values are not created.
DE29264	Application	When creating an application using the Create Application icon, if CTA, IND or CTR is selected as the application type, the fields displayed are different from those displayed while creating an application using the <i>Create Application Wizard</i> .
DE29263 (Added on the 31st of January, 2023)	Application, Product, Product Family	When performing the API Post request, if NOT DEFINED is selected in Security Administration > Application Country Rights section, the child entities are not created for an orphan application.
DE29212 (Added on the 23rd of January, 2023)	Application, Product, Product Family	When performing the API Post request, an application that does not have a product is not created under a product family. Workaround: use override updates to fix this issue.
DE29048 (Added on the 23rd of December, 2022)	Notifications wizard	The Send to Concerned Parties option includes the Application and Product Family values on the Application Attributes > Notifications > Mail Settings page. This option should display Application only as there is no dependency on Product Family.
DE28641 (Added on the 20th of October, 2022)	Application, Products	When all the products are disassociated on the <i>Application Attributes</i> page, the system allows disassociation. No warning messages informing that at least one product should be associated to the application is displayed.

Issue	Affected Area	Description
DE27749 (Added on the 19th of April, 2022)	Application, Country	For individual users, when the <i>Application Country Rights</i> for Product Families is set to All and Countries is set to any rights, navigating to a county from the Application Attributes > Countries tab results in an error. Workaround: Set the <i>Application Country Rights</i> for Product Families and Countries to All .
DE27309 (Added on the 12th of January, 2022)	Update Product Details Sets, PDS, Substance	When you select Global Project Plan > Modify Substance or Add Substance from <i>Project Attributes</i> page for the Update Product Details Sets project type, not all the fields are displayed in comparison to the Substance page in PDS.
26814	Publishing	Using Prepare for Publishing with the Prepare Cross Reference Leafs option selected results in the Unable to extract checksum error if there is a reference leaf to leaf published to Documentum.
26807 (Added on 20th Aug 2021)	Assembly	When updating a leaf in an assembly, selecting OnLoad for the Actuate option results in an error message. This is because of the default security settings. Workaround: Update the leaf using API.
26799	eCTD Import	After you use the Bulk eCTD Import for TW submission, the Job Status is set to Scheduled instead of Completed. This is because the <code>tw-regional.xml</code> file does not contain the application code. Workaround: Use Import eCTD to Application instead of Bulk eCTD Import. See: <i>Import eCTD to Application</i> .
26728	Global Project Plan wizard, PDS	In the <i>Global Project Plan</i> wizard, when modifying an active ingredient for a PDS the Withdraw Material that is already selected is not shown in the drop-down list.

Issue	Affected Area	Description
26699	Assembly	Calyx RIM can incorrectly send a Native .PDF file to for extraction. Also, while a large file can fail extraction, it might not prevent successful publishing.
26642	Assembly	Assembly files created by exporting an assembly to the Assembly File (XML) on versions of Calyx RIM starting with 6.2 CHF 4 cannot be imported to Calyx RIM versions 6.2 CHF 3 and earlier.
26637; [INC0045216]	Administration	In Data Administration, the Check for Date-based Notifications menu is not available on the Notification Specifications grid.

Calyx RIM Publisher

Issue	Affected Area	Description
DE28730 (Added on 4th of November, 2022)	Assembly	The published output location path for reference leafs is empty.
DE27966 (Added on the 1st of June, 2022)	Assembly	The published output files are not exported to Documentum repository if they have Chinese characters in the file name. Workaround: rename files as per eCTD normalization rules before exporting output.
DE27958 (Added on 1st of June, 2022)	Assembly	After publishing the China assembly, China symbols are present in the name of the STF file. For example: stf- 4.2.1.1 □效学.xml Workaround: rename files as per eCTD normalization rules before exporting output.
25259; [00052856]	Create eCTD wizard	When modifying Applicant Contact Values for M1 in a US 3-3 assembly, if you Deselect a value it does not re-appear in the selection box. As a workaround, you must save an entry with other contact values and then edit M1 again and select the Applicant Contact Value .

Issue	Affected Area	Description
25084; [00051037, 00052759, 00056925, 00058862]	Assembly	Deleting large applications or removing multiple sequences from a lifecycle can take much longer than expected to produce results.
20270; [136797FW]	Assembly	Links for External Bookmarks are incorrect for split documents in paper published output.

Calyx RIM Registrations

Issue	Affected Area	Description
26821	Update Application wizard	Trying to update the UUID field in the <i>Update Application</i> wizard resulted in the <code>MetaField [submittorId] does not exist in MetaClass</code> error message. This issue exists for the Applications of MAA type with the EU CTR Procedure type and will be resolved in Calyx RIM 7.2. Workaround: Update the UUID field using <i>Edit on Application Attributes</i> page.
26818	Global Project Plan wizard	When you run the <i>Global Project Plan</i> wizard for the Clinical Trial Project Type with the <i>Create New Event for Existing CTA and/or IND Application(s)</i> option and get to <i>Select CT Shared Data</i> , select a value and click <i>Next</i> , it takes a long time to proceed further. This performance issue will be resolved in Calyx RIM 7.2. Workaround: Wait for the wizard to proceed.

Calyx RIM Outlook add-in

Issue	Affected Area	Description
DE26820	Outlook add-in form	You cannot attach the following items from an e-mail in the add-in forms: <ul style="list-style-type: none"> – Contact - .vcf – Calendar (Event) - .ics – Outlook e-mails - e-mails without an extension (e-mail chain, single e-mail, and composed e-mail)

Issue	Affected Area	Description
DE26804	Outlook add-in form	When using the API GET request for retrieving the recipients from Microsoft Graph, if the search criteria contains a space, the following error is shown: 500 Internal Server Error
DE26803	Outlook add-in form	In the Add Notification Recipients field, it is not possible to delete any spaces.
DE26782	Outlook add-in form	If more than 50 users try to submit a form, the system fails and an error is displayed.
DE26781	Outlook add-in form	When an API request with invalid product id is sent for CreateSubmissionAndReference, an incorrect error message is displayed.
DE26738	Outlook add-in form	If Calyx RIM Outlook add-in fails to submit the forms, an incorrect error message is displayed.
DE26731	Outlook add-in form	An auto-populate functionality does not work for the Product field in the Calyx RIM Outlook add-in forms if the product name starts with an article. Example: "The Product 01", "A Product 123" In the Calyx RIM Outlook add-in forms, the auto populate does not work for product unless more than 3 characters are typed.
DE26715	Tool Box and Activity History	When using the Calyx RIM Outlook add-in desktop version on Windows 10, version 2004 and Outlook version 1908, it is not possible to click the Export button on the <i>Activity History Analysis</i> page.
DE26711	Add-in meta overrides	Trying to change the Calyx RIM Outlook add-in icon takes longer time than expected.
DE26704	Outlook add-in form	Empty text files cannot be attached using the Browse File button.
DE26703	Add-in meta overrides	In the Calyx RIM Outlook add-in desktop version, even after restarting the Microsoft 365 Outlook, the system fails to override the "Liquent InSight" launch icon.

Issue	Affected Area	Description
DE26702	Outlook add-in form	When trying to attach the files for the Calyx RIM Outlook add-in forms, ToolTips are not displayed for the following: <ul style="list-style-type: none"> – Attach from email button – Browse files button – "No available items to attach" ToolTip when all the attachments are already attached

Calyx RIM Rendering

Issue	Affected Area	Description
DE26968 (Added on the 23rd of December, 2021)	Assembly	The assembly files cannot be published to Documentum if their size is 800 mb and more. The distribute job request fails. Workaround: Ensure that the size of the assembly files is less than 800 mb.
DE28324; [TASK0043134, INC0109855] (Added on the 12th of August, 2022)	Assembly	Publishing to some printers may result in tab text misplacement.
DE26794	Assembly	When eCTD assembly is published, the validation messages from the backbone generator are not displayed in Job Requests Details.

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